1997 Summary of Performance Measures for Category 2 CONUS NAVFAC Contracting Offices--Raw Data

		SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	EFA MW	LANTDIV				
Parent Organization →																				
Specific Office →		NFEC Field Office Beaufort	NFEC Field Office Gulfport	NFEC Field Office Memphis	NFEC Field Office Albany	NFEC Field Office Key West	NFEC Field Office Ft. Worth	NFEC Field Office New Orleans	NFEC Field Office Atlanta	NFEC Field Office South Texas	NFEC Field Office Meridian	NFEC Field Office Kings Bay	OIC NAVFAC Contracts Athens	NFEC Field Office Panama City	OIC NAVFAC Contracts Crane	ROICC Cherry Point				
Contracting Office Code →		2	2	2	2	2	2	2	2	2	2	2	2	2	2	2				
Associates Surveyed →		12	9	8	10	10	15	12	4	21	6	10	2	4	41	9				
Associate Surveys Received →		11	9	7	9	5	14	6	3	11	4	3	2	4	41	14				
Customers Surveyed →		9	6	16	11	7	22	11	14	14	11	5	6	10	10	23				
Customer Surveys Received →		2	4	5	3	5	6	0	3	4	5	1	1	10	10	2				
Source	**Category**																**Benchmark**	**Nadir**	**Range**	**Average**
Customer Survey	Timeliness	1.000	.400	.670	.800	.960	.817		.767	.800	.960	.200	1.000	.950	.570	1.000	1.000	.000	1.000	.708
	Quality	.750	.625	.550	.792	.900	.908		.750	.729	1.000	.500	1.000	.983	.675	.750	1.000	.000	1.000	.738
	Service/Partnership	.850	.650	.700	.867	.980	.714		1.000	.750	1.000	.300	1.000	.960	.698	.950	1.000	.100	0.900	.761
Associate Survey	Quality Work Environment	.765	.857	.677	.460	.657	.745	.605	.810	.632	.964	.333	.714	.969	.709	.790	1.000	.286	0.714	.701
	Leadership/Management	.788	.917	.798	.618	.914	.875	.625	.917	.711	1.000	.333	.917	.972	.685	.886	1.000	.333	0.667	.751
Self Assessment	Quality Workforce	.700	.700	.700	.650	.650	.690	.750	.825	.775	.600	.600	.750	.675	.708	.775	.950	.400	0.550	.685
	Acquisition Excellence	.733	.717	.367	.533	.833	.693	.663	.773	.767	.500	.700	.733	.883	.594	.883	.967	.367	0.600	.691
	Accurate, Timely, and Efficient Data Collection	.600	.550	.400	.500	.500	.450	.550	.600	.600	.400	.550	.600	.700	.433	.730	.900	.300	0.600	.573
	Meet Mission Goals	.772	.775	.605	.475	.782	.809	.605	.842	.712	.855	.367	.873	.600	.522	.833	.928	.091	0.837	.686

1997 Summary of Performance Measures for Category 2 CONUS NAVFAC Contracting Offices--Normalized Data

Source	**Category**																**Benchmark**	**Nadir**	**Range**	**Average**
Customer Survey	Timeliness	1.000	.400	.670	.800	.960	.817		.767	.800	.960	.200	1.000	.950	.570	1.000	1.000	0.000	1.000	.708
	Quality	.750	.625	.550	.792	.900	.908		.750	.729	1.000	.500	1.000	.983	.675	.750	1.000	0.000	1.000	.738
	Service/Partnership	.833	.611	.667	.852	.978	.682		1.000	.722	1.000	.222	1.000	.956	.664	.944	1.000	0.000	1.000	.734
Associate Survey	Quality Work Environment	.671	.800	.548	.244	.520	.643	.447	.734	.485	.950	.066	.599	.957	.592	.706	1.000	0.000	1.000	.581
	Leadership/Management	.682	.876	.697	.427	.871	.813	.438	.876	.567	1.000	.000	.876	.958	.528	.829	1.000	0.000	1.000	.627
Self Assessment	Quality Workforce	.545	.545	.545	.455	.455	.527	.636	.773	.682	.364	.364	.636	.500	.560	.682	1.000	0.000	1.000	.517
	Acquisition Excellence	.610	.583	.000	.277	.777	.543	.493	.677	.667	.222	.555	.610	.860	.378	.860	1.000	0.000	1.000	.541
	Accurate, Timely, and Efficient Data Collection	.500	.417	.167	.333	.333	.250	.417	.500	.500	.167	.417	.500	.667	.222	.717	1.000	0.000	1.000	.455
	Meet Mission Goals	.814	.817	.614	.459	.826	.858	.614	.897	.742	.913	.330	.934	.608	.515	.886	1.000	0.000	1.000	.711

Category 2 Offices = EFD/EFA direct report acquistion organization with multifunction pre/post award acquisition operations.